



ESSEX TECHNOLOGY SERVICES

VISION, MISSION AND PRINCIPLES

OUR VISION

- Technology and services that create the conditions where employees, citizen and business can collaborate, innovate and thrive.

OUR MISSION

- By 2021 we will be delivering outstanding outcomes and experience enabled by modern, connected technology.

PRINCIPLES

- We will organise our work into a professionally managed portfolio that's prioritised in line with the organisation's business plans.
- We will have a single pipeline for major change and ensure there is consistency of decision making.
- We will deliver incremental and sustained value to the business – we will achieve and maintain velocity around our delivery programme.
- We will aim to buy technology services rather than buy and maintain technology.
- We will prioritise 'evergreen' technology and services that receive frequent, supplier-led updates.
- We will seek to use open standards that promote interoperability.
- Our services will support the ability for colleagues to work anywhere and anytime.